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Citizens Financial Group Colleagues Donate More than 4.5 Tons of Food to Feed Hungry Neighbors in Need

Food drive during Colleague Appreciation Week benefits food organizations in New England, Mid-Atlantic and Midwest

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Citizens Financial Group (CFG) today announced that its colleagues have donated more than 4.5 tons of food to nearly 20 local organizations in New England, the Mid-Atlantic and the Midwest. Citizens Bank and Charter One colleagues donated the food during CFG's 18th annual Colleague Appreciation Week, an annual company-wide celebration of the contributions colleagues make to the bank, its customers and the communities it serves.

"We know from our long-time partners at local emergency food agencies that the summer months can be a difficult time to keep their pantry shelves stocked and their clients fed," said Ellen Alemany, Chairman and CEO of CFG and RBS Americas. "I'm so proud of our colleagues who used Colleague Appreciation Week this year to help those in need at a time when they need it most. Time and again, our colleagues show their commitment to our customers and our communities, and I thank them for making this food drive such a success for the members of our communities who need help this summer."

The more than 4.5 tons of non-perishable food was donated to the following organizations: Chittenden Emergency Food Shelf Cleveland Food Bank Connecticut Food Bank Food Bank of Northeastern NY

Food Bank of Western NY Foodlink Food Bank of the Southern Tier Long Island Cares Food Bank of Westchester
 Food Bank of Northeastern NY, Hudson Valley Office Food Bank of Central NY Forgotten Harvest
 Gleaners Community Food Bank Greater Boston Food Bank Greater Pittsburgh Community Food Bank
 Humanitarian Service Project New Hampshire Food Bank Philabundance Rhode Island Community Food Bank

"We are grateful to our friends at Citizens Bank who used their Colleague Appreciation Week as a way to help us make sure our neighbors have access to nutritious food," said Andrew Schiff, Chief Executive Officer, Rhode Island Community Food Bank. "The demand for nutritious emergency food is really growing this summer as individuals and families struggle with unemployment, underemployment and the rising cost of food, rent and health care."

About Citizens Financial Group, Inc.

Citizens Financial Group, Inc. is a \$132 billion commercial bank holding company. It is headquartered in Providence, R.I., and, through its subsidiaries, has more than 1,500 branches, approximately 3,900 ATMs and more than 20,900 colleagues. Its two bank subsidiaries are RBS Citizens, N.A. and Citizens Bank of Pennsylvania. They operate a 12-state branch network under the Citizens Bank brand in Connecticut, Delaware, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island and Vermont, and the Charter One brand in Illinois, Michigan and Ohio. CFG has non-branch retail and commercial offices in more than 30 states. CFG is owned by RBS (The Royal Bank of Scotland Group plc). CFG's website is citizensbank.com.

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